



Lana Morissette Rabhi
Communications & Referrals
Officer

Communications & Referrals

Welcome

We can refer you to:

- Employment
- Housing
- Education
- Treatment
- and so much more



Policy of Confidentiality

The C&R Officer strictly adheres to the Policy of Privacy for each and every client. Anonymous and/or confidential access to information and resources Equal treatment and respect deserved for everyone.

The Native Canadian Centre of Toronto provides Communications and Referral Services that connect people in the community whether it be with clients, education providers, social service workers, service providers, information or linkage with other Aboriginal or non-Aboriginal agencies.

The C&R Officer provides early intervention and resource support for people in times of personal and family crises. Access is simplified and expedited through the maze of social service programs which helps people to cope even in the most difficult situations.

Additional Services:

Interviews for students, teachers and or media (upon approval) as well as;

Tours of the NCCT available Monday to Friday 9-5 pm by appointment.

Referral Letter for beds and furniture available to clients only.

Please Note The NCCT is not liable concerning this transaction.*

How Can I Access Services?

Please call: 416.964.9087 Ext. 339 , via email or drop by to say hello.

Philosophy of Information and Referrals
Information and referral officers are unique in their understanding of and sensitivity to the needs of people seeking help and information.

- Attempt to understand each inquirer's situation including the origins of the difficulty, the feelings involved, the personal resources they may bring to bear on the issue and the barriers to the resolution of the problem.
- Offer immediate and appropriate response when the individual is experiencing a crisis or an emergency situation.
- Be available to assist the client to understand the problem and how to look for resolutions
- Help clients prioritize their needs and build an action plan.
- Provide clients with options on resources which help them to make an informed choice, based on their own personal needs.
- advocate on behalf of a client who needs extra support to access necessary services.

The C&R Office is funded by the United Way of Greater Toronto and supports all efforts by hosting fundraising events during the campaign with events like:

- Karaoke Night (Nish Idol)
- Fall Flea Market
- Merchandise tables
- Gumball jar guessing contest
- And many more.
- DONATIONS ARE WELCOME !